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History and Benefit of the Tribal Veteran Representative (TVR) Program

Alaska Perspective April 9th, 2013



National Veteran Statistics*

- Currently 154,000 American Indian/Alaska Natives (AI/AN) Veterans
- Native Americans have the highest rates of military service per capita compared to other groups, yet they are the least likely to seek out VA services
- 7.1%-Unemployment rate of AI/AN Veterans/4.9% unemployment rate for all Veterans
- 15.3% of AI/AN Veterans who do not have health insurance/6.3% of Veterans of all other races who do not have Health Insurance
- 36.4% of AI/AN Veterans who suffer from one or more disability/26.2% of Veterans of all other races who suffer from one or more disability
- 18.95 of AI/AN Veterans who have a service –connected disability rating/15.6% of Veterans of all other races who have a service-connected disability rating
- *Department of Veterans profile of AI/AN Veterans released September 2012
 VETERANS HEALTH ADMINISTRATION

Alaska VA Demographics

FY12 Alaska Veteran Population 77,342
 (Source <u>www.va.gov/vetdata</u>)

Overall Enrollees 29,233

Total Unique Patients 16,595

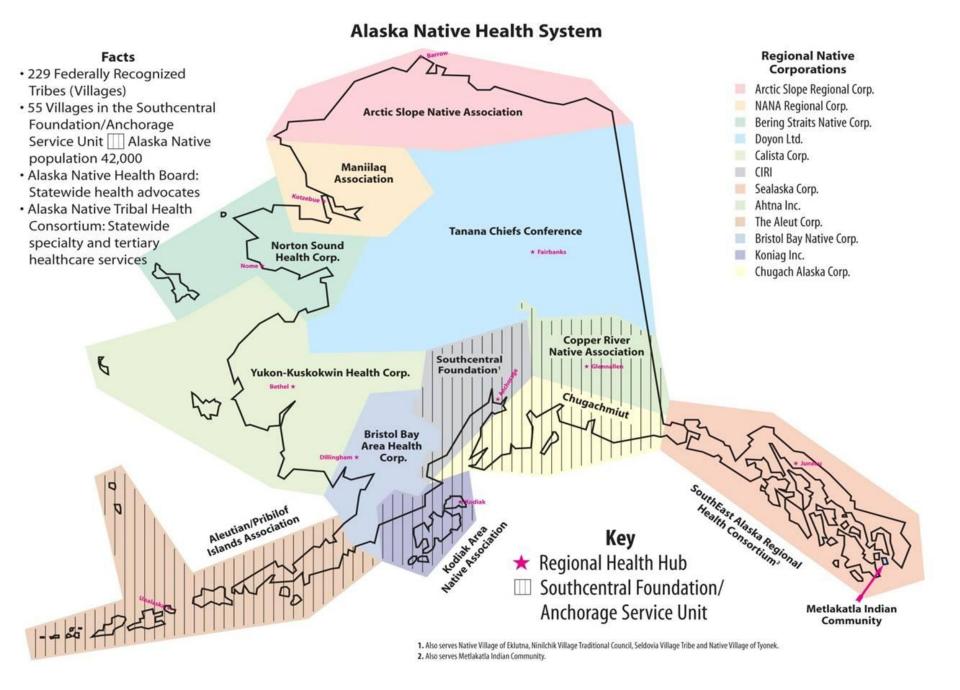
38.8% AK Veteran Population enrolled –
 Market Penetration

Alaska Has More Veterans

Alaska has a noticeably higher percentage of veterans (14.1%) than the nation as a whole (9.3%)

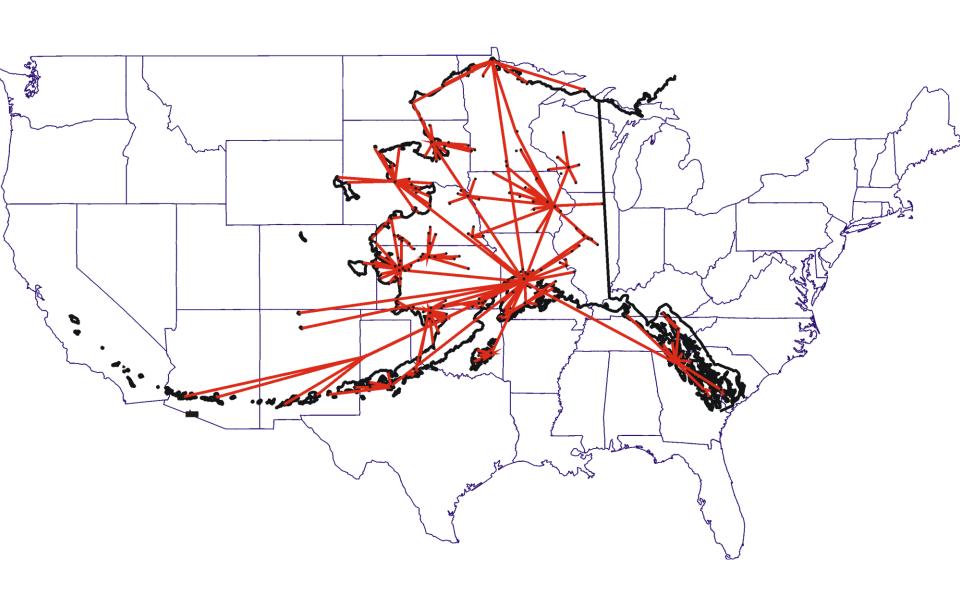
 Approximately one out of every four Alaska men age 18 or older is a veteran – 24 percent-in contrast to 18 percent nationwide. Alaska women were also more likely to be veterans in 2010 – 4 percent in Alaska as opposed to 1 percent for U.S.

(Alaska Economic Trends – May 2012, Page 15)



THE ALASKA NATIVE HEALTH CARE SYSTEM REFERRAL PATTERN

Same Scale Comparison - Alaska Area to Lower 48 States



Alaska History of TVR Program

- Western Region began TVR program well over 20 years ago
 - Washington, Oregon, and Idaho all have robust TVR Tribal Programs
- VA Network 19, Denver conducted first TVR training in 2001
- First training in Anchorage April 2008 Anchorage- 5 TVRs trained
- February 2009 December 2012 7 additional training sessions
 - Currently 109 trained (many attend multiple trainings)
- Planned for FY-13- Goal total 200 total TVRs trained
 - May 2013-Fairbanks
 - September 2013- Anchorage

Ongoing into the Future

Tasks of Tribal Veterans Representatives in Alaska

- •The Tribal Veterans Representative (TVR) Program provides outreach, education, peer assistance and information on Veterans Affairs (VA) benefits and services.
- •TVRs are a liaison between Veteran, VA, Veterans Service Organizations and Community.
- •TVRs are volunteers and not employees of the VA.
- •TVRs are respected local individuals and/or tribal community members who are committed to working within the tribal community to assist Veterans in accessing VA benefits and services.
- TVR provides a necessary level of trust important to outreach to Tribal Veterans. It is this trust, understanding and cultural competence that makes this program unique.



- 109 TVRs trained to date.
- Travel from locations throughout Alaska on VA Invitational Orders
- Sitka October 2012,
 Fairbanks May 2013
 Anchorage September 2013









Benefits of TVR Program

- TVRs support Veterans in so many ways;
- Build strong community network for Veterans support
- TVRs share information and support each other
- Help connect Veterans with VA for needed services
- Participate in outreach events in their community and others
- Assist Veterans in completing 1010EZ Healthcare enrollment formsincrease # eligible Veterans
- Assist Veterans in Disability Claims process-connect Veterans with Service Officers-increase # Veterans receiving compensation-economic stability of community
- Assist Veterans with burial benefits, flags, services, and headstones etc.

How to Get Started with TVR Program

- Identify interested VA or Native Leaders for potential partners
- Meet to develop relationship and commitment to support TVR program
- Schedule TVR training
- Develop plan for logistics, locate facility, audiovisual, refreshments etc.
- Develop Agenda, Line up speakers
- Order vests, TVR bags, make ID badges
- Prepare written materials and PowerPoint presentations
- Identify and invite participants
- Conduct training (Alaska is 3 days)
- Evaluate strengths and weaknesses
- Provide ongoing support to TVRs-(Alaska has monthly 1-800 conference call)
 provide with outreach materials, forms etc.

Lessons Learned

- This is a Journey It takes time- Relationships are everything
- Must create great partners VHA, VBA, Memorial Affairs, Veterans' Service Officers,
 State Veteran's Affairs, IHS and Alaska Native Tribal Healthcare Organizations
- TVRs willing to be available when the Veteran is ready for access to any benefit
- Must have Cultural Sensitivity- Not all tribes and villages are the same
- Must have on-going Communication mechanism
- Requires Resources Leadership Commitment, Dedicated Personnel and Funding
- Must have passion and commitment to serve Veterans

Rural Veteran Outreach



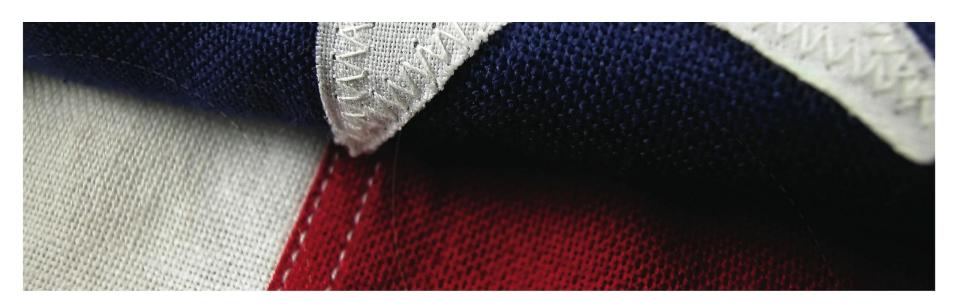












QUESTIONS/COMMENTS

For more information on today's presentation, please contact:

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